CUSTOMER SERVICE SHEET

USER NAME:		DATE: 11/21	
	MISSING ADDRESS		INVALID CREDIT CARD
	MISSING PAYMENT METHOD		CREDIT CARD DECLINED
	INVALID DEPOSIT ACCOUNT		NO EXPIRATION DATE
X	INSUFFICIENT FUNDS BALANCE SHOWN:		CHARGE ERROR Corrections to be made
	UNAUTHORIZED USER		MISSING FED-EX ACCOUNT #
	COMPONENT ERROR		DELIVERY METHOD
	RAM INTERFACE		

OTHER:

Date and Time Sent to Customer Service	Date and Time Received in Data Entry

ADDITIONAL COMMENTS:

This is our request not our order to publication issue fee great to publication ORDERS

OEMS - Order Query

File Options Window Help

Number: 1546239   **Status** CLOSED   **Bin** 0   **Type** Public

| Search | Order | Packages | Order Line | Payment | Fulfillment | History |

Received
Method FAX

OPR 11/17/2006 12:07

PTO 11/17/2006

Modify...

Customer
IDON IDON731940

Name

Company LEE, HONG, DEGERMAN, KANG & SCHMADEKA

Contact
Name MARTHA MARTINEZ

Email

Phone 213-623-2221   **Ext.** 7068

Pager   **ID**

Fax 213-623-2211

Modify...

Reference
EOS Number

Correction For Order

Corrected By Order

Timestamps
Opened

Created 11/21/2006 10:24

Created By CWARE1

Modified 11/22/2006 12:38

Modified By VBROWN

Suspended

Closed 11/22/2006 12:38

Total Order Cost
$18.00

Control Sheet

Reopen...

Suspend...

Close...

OEMS - Order Query

File   Options   Window   Help

| Number: | 1546239 | Status | CLOSED | Bin | 0 | Type | Public |

| Search | Order | Packages | Order Line | Payment | Fulfillment | History |

History List

Date/Time	Action <All Actions>	User ID <ALL USER>	Line 0	Payment 0	
11/21/2006 14:52:57	MODIFY PAYMENT	LHAIRE	0	1	Details
11/22/2006 09:26:20	OTHER	LHAIRE	0	0	
11/22/2006 12:38:51	INITIATED BY OPR	VBROWN	0	0	
11/22/2006 12:38:55	Cancel Order Line	VBROWN	1	0	
11/22/2006 12:38:55	Fill Package	VBROWN	0	0	
11/22/2006 12:38:56	Close Order	VBROWN	0	0	

More Filters

History Type   <All History>   Category   <All Categories>

Subcategory   <All Subcategories>

History Note

Category/Subcategory

Correspondence File Path

Order Status changed from <PENDING> to <CLOSED>

OEMS - Order Query

File Options Window Help

Number: 1546239   **Status** PENDING   **Bin** 0   **Type** Public

| Search | Order | Packages | Order Line | Payment | Fulfillment | History |

History List

Date/Time	Action	User ID	Line	Payment
	<All Actions> ▼	<ALL USER> ▼	▼	0 ▼
11/21/2006 14:52:57	MODIFY PAYMENT	LHAIRE	0	1
11/22/2006 09:26:20	OTHER	LHAIRE	0	0

Details

More Filters

History Type <All History> ▼   **Category** <All Categories> ▼

Subcategory <All Subcategories> ▼

History Note

Category/Subcategory

Correspondence File Path

Order submitted to Customer Service. Insufficient funds. 2 orders submitted.